

City of Jersey Village

713-466-2100

FAQ's April 18th Flood

Question: Will there be pick up for heavy debris? (examples: tree limbs, carpet, furniture, ect...)

Answer: Yes, there will be two pick up days. Scheduled days are Monday, May 2nd and Monday, May 23rd..

Question: Who do I contact for flood damage assessment?

Answer: Please see contact building official, Christian Somers, CFM. 713-466-2106

Question: If I have damage to my home, does a contractor need a permit to do the work on the property?

Answer: Yes, please see letter of notice from the permits and inspections department posted on the city website.

Question: Is the water safe to drink?

Answer: Yes, the water is safe to drink.

Question: Are there any streets that are still flooded in Jersey Village?

Answer: No, all streets are safe to drive.

Question: If a group wants to come in and volunteer to help the community what do they need to do?

Answer: Volunteers at this time are on as "as needed basis". Please contact Kimberly Terrell at 713-466-2139 for further information.

Question: If I live outside the city, who can I call to have debris removed?

Answer: Residents can call the Community Service Department of their respective4 Precincts:

Harris County Precinct 1 (713-991-6881), Harris County Precinct 2 (713-455-8104), Harris County Precinct 3 (281-463-6300), or Harris County Precinct 4 (281-353-8424)

Question: Where can I take donations for flood victims besides the Red Cross?

Answer: Texas Baptist Men's Disaster Relief (281-856-2272 or texasbaptistmen.org), Foundry United Methodist Church www.foundrychurch.org (non-perishable foods & gift cards), also here are links to websites that you can get information on donations: disasterrelieffort.org, www.cypressassistance.org, www.harrisrecovery.org

Question: Why did you close the roads around the flooded areas?

Answer: This was done to improve access to our citizens and contractors who were having trouble accessing the area. This was also done as a safety precaution to prevent theft and solicitors from scouring the area.

Question: How much longer will the roads be closed?

Answer: We are making an assessment on a daily basis to determine what timeframe will be the most benefit to our citizens.